

PMI Entertainment Group Gold Star Ticket Program Terms and Conditions

PMI ENTERTAINMENT GROUP offers an added-value ticket known as a Gold Star Ticket that can be purchased through the Ticket Star Box Office, Group Sales personnel or online at www.ticketstaronline.com. You must have/create an account with Ticket Star in order to purchase a Gold Star Ticket online. Your use or purchase of a PMI Entertainment Group branded Gold Star Ticket or other stored value product (collectively, "added-value tickets") indicates your acceptance of these Terms and Conditions. Except as otherwise provided by law, these Terms and Conditions apply to all added-value products, whether purchased at box office locations, through Group Sales, online, or received from third parties.

PMI Entertainment Group Gold Star Ticket program is administered through Givex. PMI Entertainment Group reserves the right to change the terms of the Gold Star Ticket program at any time or to contract with another party to administer this program.

The title and risk of loss transfers immediately from PMI Entertainment Group to the purchaser of the Gold Star Ticket upon receipt. Hold your Gold Star Tickets securely. Gold Star tickets are non-refundable and can be replaced if lost, stolen, or misplaced.

Gold Star Tickets are a package ticket with the ticket price and \$25 (twenty- five) in added value intrinsically linked to the event printed on the ticket. Added-value activates and expires in conjunction with the event ticket. Added value activates the day of the event and expires when the concession stands close on that same calendar date. Gold Star Ticket added value can only be used during the calendar date displayed on the ticket.

Gold Star Ticket added value can only be redeemed onsite through The Team Store (located in the Resch Center), and at most (but not all) stationary food and beverage stands located within the Resch Center. Added-value cannot be used towards online purchases.

Gold Star Ticket added value may not be redeemed towards previous purchases.

Every purchase made with a Gold Star Ticket (plus any applicable shipping/handling fees, taxes, and other fees that may apply) is deducted from the Gold Star Ticket balance and any unused Gold Star Ticket balance will remain on the Gold Star Ticket until the Gold Star Ticket expires. Gold Star Ticket balances will be used against the total order placed and not against specific items of such order.

The balance of a Gold Star Ticket can be reviewed by the holder of the Gold Star Ticket at any applicable redemption point or by contacting Guest Services located within the Ticket Star Box Office (located in the Resch Center). Gold Star Tickets will not be redeemed if the barcode is invalid or cannot be identified by PMI Entertainment Group or Givex systems.

Gold Star Tickets are not redeemable for cash, except to the extent required by law. Gold Star Ticket balances cannot be transferred to credit card accounts or other accounts as a means of payment.

Purchase amounts that exceed the value of the tendered Gold Star Ticket will require an additional payment for the balance due.

PMI Entertainment Group reserves the right to hold any order for a security review. If your order is affected, you will be notified via email within two (2) to five (5) business days. PMI Entertainment Group reserves the right to reject the redemption of Gold Star Tickets and request alternative forms of payment, terminate the respective account, and take legal actions if PMI Entertainment Group reasonably believes that Gold Star Tickets are abused, altered, falsified, or used or obtained fraudulently.

If the Gold Star Ticket system becomes temporarily inoperative, you may be unable to obtain information about the balance on your Gold Star Ticket and Gold Star Ticket transactions or use your Gold Star Ticket to pay for purchases. Please notify us if you have any problems using your Gold Star Ticket. You agree that PMI Entertainment Group, Givex, and any of their affiliates are not responsible for any interruption of service or the quality, safety, legality, or any other aspect of any goods or services purchased by you with your Gold Star Ticket.

Maintenance, dormancy or service fees do not apply to balances on Gold Star Tickets.

Limitation of Liability. GOLD STAR TICKETS ARE PROVIDED BY PMI ENTERTAINMENT GROUP FREE OF ANY WARRANTY, EXPRESS OR IMPLIED. PMI ENTERTAINMENT GROUP IS NOT RESPONSIBLE FOR THE QUALITY, LEGALITY, OR ANY OTHER ASPECT OF THE ITEMS PURCHASED WITH THE GOLD STAR TICKET.

You may have other or additional rights in connection with your purchase or redemption of Gold Star Tickets under the laws and regulations of the jurisdiction in which you reside and nothing in this Section restricts such rights you may have.